

# The Client Portal

For clients and advisers



# Introduction

The Novia Global Europe client portal allows clients to track all of the investments they hold on the Novia Global Europe Platform. At the touch of a button it provides access to valuations and the detailed composition of portfolios.

As a secure, **view-only** online portal, the web portal is available wherever there is internet connectivity so clients are able to check on their investments at their convenience.

The web portal will automatically resize the display for easy use on mobiles, tablets and PCs and, by choosing to install the tile on the device, the service will be just one tap away.

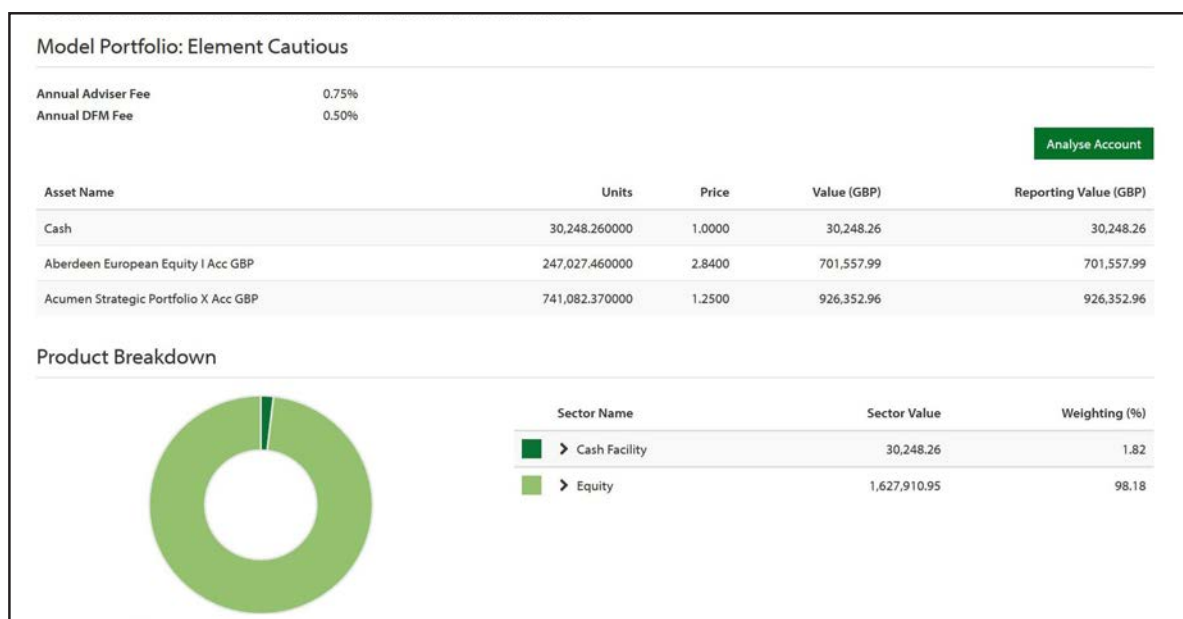
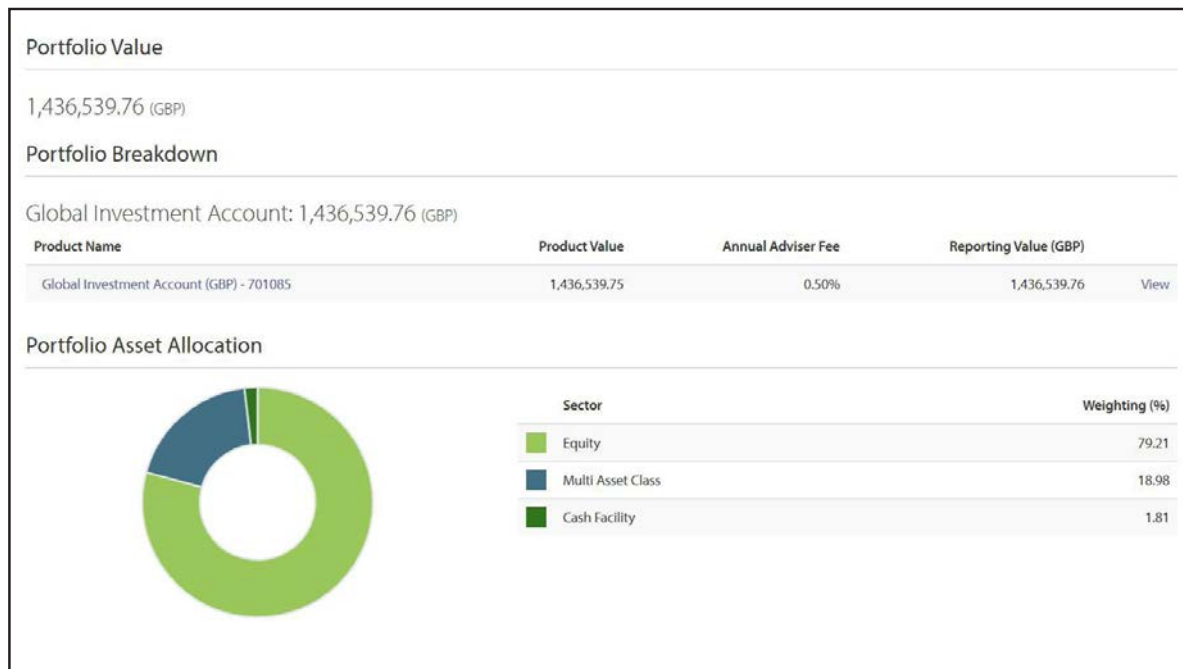
Login details and instructions on how your clients access the portal are contained within the client **Welcome Pack** which they receive via email once they have been registered.



# A Client's View

Upon logging in, clients will see a dashboard view on their home screen. It will show the total amount they hold on the Novia Global Europe Platform, the value of funds by Product, and the overall asset allocation by sector.

Selecting a **Product** will reveal the investment funds it contains, the proportion of the sectors represented and their values.



# Full Transparency

A fully transparent **Transaction History** is available and includes a full list of all money movements, including charges for any selected period of time.

Transaction History			
Start Date	<input type="text"/>	End Date	<input type="text"/> <input type="button" value="Apply"/>
Date	Transaction Type	Asset Name	Value
06/02/2023	Acquisition of Asset	Acumen Strategic Portfolio X Acc GBP	741,082.37
06/02/2023	Pending Orders Out		-741,082.37
06/02/2023	Acquisition of Asset	Aberdeen European Equity I Acc GBP	741,082.37
06/02/2023	Pending Orders Out		-741,082.37
31/01/2023	Pending Orders In		741,082.37
31/01/2023	Funding of Purchase	Cash Facility (GBP)	-741,082.37
31/01/2023	Pending Orders In		741,082.37
31/01/2023	Funding of Purchase	Cash Facility (GBP)	-741,082.37

## Documentation

Clients can access a library of important documents about their use of the Service alongside any adviser produced valuation reports. These are all available to view online or download as PDF's.

Client Documents			
Document Types	<input type="text" value="Client Documents"/>		
Client	<input type="text"/>		
Date	Client Id	Client Name	Document Type
21/04/2023	330646	Pension Scheme	Application Summary <a href="#">View</a>
21/04/2023	330646	Pension Scheme	Payment Instructions <a href="#">View</a>
22/03/2023	330646	Pension Scheme	Application Summary <a href="#">View</a>
22/03/2023	330646	Pension Scheme	Payment Instructions <a href="#">View</a>

## Linked Accounts

Clients can also view the same level of detailed portfolio information on any other account that they are associated to (eg their spouse, or a trust). This also includes the functionality to select the appropriate reporting currency.

Associated Clients		
Associated Clients	<input type="text" value="Pension Scheme"/>	Reporting Currency <input type="text" value="USD - United States of America"/>
Portfolio Value		
13,935,620.75 (USD)		
Clients Breakdown		
Clientid	Client Name	Portfolio Value (USD)
330651	Pension Scheme	13,935,620.75 <a href="#">View</a>

# Research Hub

In addition, clients also have access to the **Research Hub** which provides information and performance data on a comprehensive range of funds.

Documentation provided by the fund managers is also available for download. This includes the fund factsheet, Key Investor Information Document, Supplementary Information Document, Prospectus, Annual Report, Product Highlights Sheet and the Key Facts Statement.

To support efficient communication and the effective provision of advice, you are able to see the same information in the same format as your clients.

The screenshot displays the Research Hub interface. At the top, there's a search bar with a dropdown menu and buttons for 'Search', 'Advanced Search', and 'Clear'. Below this are various filters for Fund Universe, Manager, Sector, Yield, Asset Class, Currency, Fund Age, Fund Size, AMC, and Ongoing Charge. A navigation bar contains tabs for 'Prices and Charges', 'Fund Info', 'Cumulative Performance (%)', 'Discrete Performance (%)', 'Calendar Performance (%)', 'Risk', and 'Documents'. Below the tabs, there's a 'Show' dropdown set to 25 and a 'Display 1 - 25 (of 7117)' indicator. A table lists funds with columns for Name, Type, Price, Price Date, Currency, Change, Change (%), Yield, AMC, Ongoing Charge, and Info. The table shows three funds: '€ Corp Bond ESG Paris-Aligned Climate UCITS ETF Acc EUR', '3i Infrastructure Plc Ord NPV', and 'AB All Market Income Portfolio I USD'.

Name	Type	Price	Price Date	Currency	Change	Change (%)	Yield	AMC	Ongoing Charge	Info
€ Corp Bond ESG Paris-Aligned Climate UCITS ETF Acc EUR	Accumulation	€4.87	24 Apr 2023	EUR	+€0.00	+0.01	-	0.15%	0.15%	Info
3i Infrastructure Plc Ord NPV	Income	319.50p	24 Apr 2023	GBX	+4.00p	+1.27	3.38	-	1.16%	Info
AB All Market Income Portfolio I USD	Accumulation	\$17.93	24 Apr 2023	USD	+\$0.02	+0.11	-	0.70%	1.00%	Info

## Further Information

For further information on the Novia Global Europe platform, please **call us** on +357 25 010612, **email us** on [euclientservices@novia-global.eu](mailto:euclientservices@novia-global.eu) or **visit our website** at [www.novia-global.eu](http://www.novia-global.eu)